

Corrective Action Plan

Factory ID 16859647
Factory Name YINGZHIJIAN TECHNOLOGY MANUFACTORY LIMITED
Address Line 1 BLDG 2 & 3, PHASE 3 OF FU'AN INDUSTRIAL CITY,
Address Line 2 DAYANG DEVELOPMENT DIST., FUYONG ST., BAO'AN DIST.
City Baoan
State / Province Guangdong
Country CHINA
Zip / Postal Code 508040

Scoring Details

Score 81.33
Grade **Green**
Future Grade

Corrective Action Details

Document	Issue	Critical quality or inspection checks are not reviewed, identified and documented prior to production or at the pre-production meeting.	Person Responsible	He Wenhua	Group
	Action	The critical quality check based on product category should be identified by functional department and reviewed by the factory prior to production and documented in PP meeting note.	Due Date	August 08, 2009	<input type="text"/>

Materials	Issue	Factory does not have documented processes for reviewing all incoming packaging material under light box (UL3000) to ensure consistency of color/artwork and quality.	Person Responsible	Quality ManagerHe Wenhua	Group
	Action	Factory should equip UL3500 light box and have documented process to review incoming packaging material under light box.	Due Date	August 08, 2009	<input type="text"/>

Materials	Issue	Records are not kept to show the quantity and status of non-conforming (rejected) packaging due to inconsistency of color/artwork and quality after review under light box.	Person Responsible	He Wenhua	Group
	Action	The records that related to the incoming packaging inspection process should be well kept.	Due Date	August 08, 2009	<input type="text"/>

Materials	Issue	Non-conforming (rejected) raw materials, in-process products and finished products are not properly segregated and identified at all stages.	Person Responsible	Li Jianping	Group
	Action	Factory should designate areas that are used only for segregated, non-conforming- rejected raw material and product. These areas should be identified by labels, writing, etc. on the walls. Product can be finished or in-process. This could include any metal contaminated product.	Due Date	August 08, 2009	<input type="text"/>

Quality	Issue	Defects are not identified and recorded by operation, operator and machine.	Person Responsible	Li JianPing	Group
	Action	Factory should have a system to identify defects to the operation, operator and machine.	Due Date	August 08, 2009	<input type="text"/>

Quality	Issue	Quality records are not reviewed at the weekly QC meetings.	Person Responsible	He Wenhua	Group
	Action	Factory should review the production quality records during the QC meeting.	Due Date	August 08, 2009	<input type="text"/>

Training	Issue	Defect samples are not used during training to indicate what they should be looking for.	Person Responsible	He Wenhua	Group
	Action	Factory should use the defect samples or photos to show the common type of defect, root cause and correction action in the production area.	Due Date	August 08, 2009	<input type="text"/>

Facilities	Issue	Factory does not have a sample room.	Person Responsible	He Wenhua	Group
	Action		Due Date	August 08, 2009	<input type="text"/>

Document	Issue	Factory does not perform During Production (DUPRO) inspections to a standard AQL or acceptable statistical quality level that is equal to or tighter than Target's AQL.	Person Responsible	He Wenhua	Group
	Action	Factory should require to perform the Durpo inspections base on the standard of AQL and at least as tight as Target's. The Durpo inspections must include measurement and workmanship audit.	Due Date	August 08, 2009	<input type="text"/>

Document	Issue	Factory does not keep internal DUPRO inspection records. (sewing/production floor)	Person Responsible	He Wenhua	Group
	Action	The Durpo inspection records need to keep them for review.	Due Date	August 08, 2009	<input type="text"/>

Document	Issue	Factory does not use defect samples in the production area to show examples of common defects.	Person Responsible	He Wenhua	Group
	Action	The Durpo inspection records need to keep them for review.	Due Date	August 08, 2009	<input type="text"/>

Quality	Issue	Daily or weekly quality goals are not developed and actual performance results not collected.	Person Responsible	He Wenhua	Group
	Action	The Durpo inspection records need to keep them for review.	Due Date	August 08, 2009	<input type="text"/>

Quality	Issue	Daily or weekly quality goals and actual performance results are not posted on the factory floor.	Person Responsible	He Wenhua	Group
	Action	Weekly quality goals and performance results need to be posted on factory floor.	Due Date	August 08, 2009	<input type="text"/>

Materials	Issue	Product received from subcontractor is not inspected. (records must exist to support)	Person Responsible	He Wenhua	Group
	Action	The factory QC Team should inspect the product received from the Sub Con. and the process documentation should indicate quantity to be inspected and the process based on the product or operation performed. the relative reports should include the following information: Inspectors name, date, incoming quantity, sample size, defects found and corrective action.	Due Date	August 08, 2009	<input type="text"/>


Document	Issue	Internal FRI does not include inspecting packaging and cartons.	Person Responsible	He Wenhua	Group
	Action	Information regarding inspection of packaging and cartons should be documented in the FRI form.	Due Date	September 01, 2009	<input type="text"/>

Document	Issue	Factory does not document and track their on-time ship reliability.(performance)	Person Responsible	He Wenhua	Group
	Action	Factory should have a documented process that factory should track their on-time ship reliability for each of their clients to evaluate their performance.	Due Date	August 08, 2009	<input type="text"/>

TCPS Evaluator Name	Title	Evaluation Date
Baillie Wu	MT	July 08, 2009

Overall Assessment and Evaluation Comments

Follow-Up Recommendation
Follow-Up Recommended: <u>No</u>
Follow-Up Date: <input type="text"/>
Follow-Up Contact: <u>Amy</u>

TCPS Evaluator Signature

Date: July 08, 2009

Factory General Manager Signature

Date: July 08, 2009

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